How To Access Spectra



GENISTAR
Financial Freedom For All

Version Control

Version	Status	Description of Amendment	Date of Amendment	Amended By
V1	Completed	Spectra	09.08.2024	Tapashya Sunuwar
V2	Edited		19.08.2024	Margo Lestz

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1) Spectra

Spectra is a tool designed to tell you whether a case is likely to be loaded or declined by Vitality. It should be used before cases are submitted, for any clients who have any kind of medical conditions. You can watch a training video on it here: https://youtu.be/ft_T9l8eLVk

You Need a Genistar Email Address

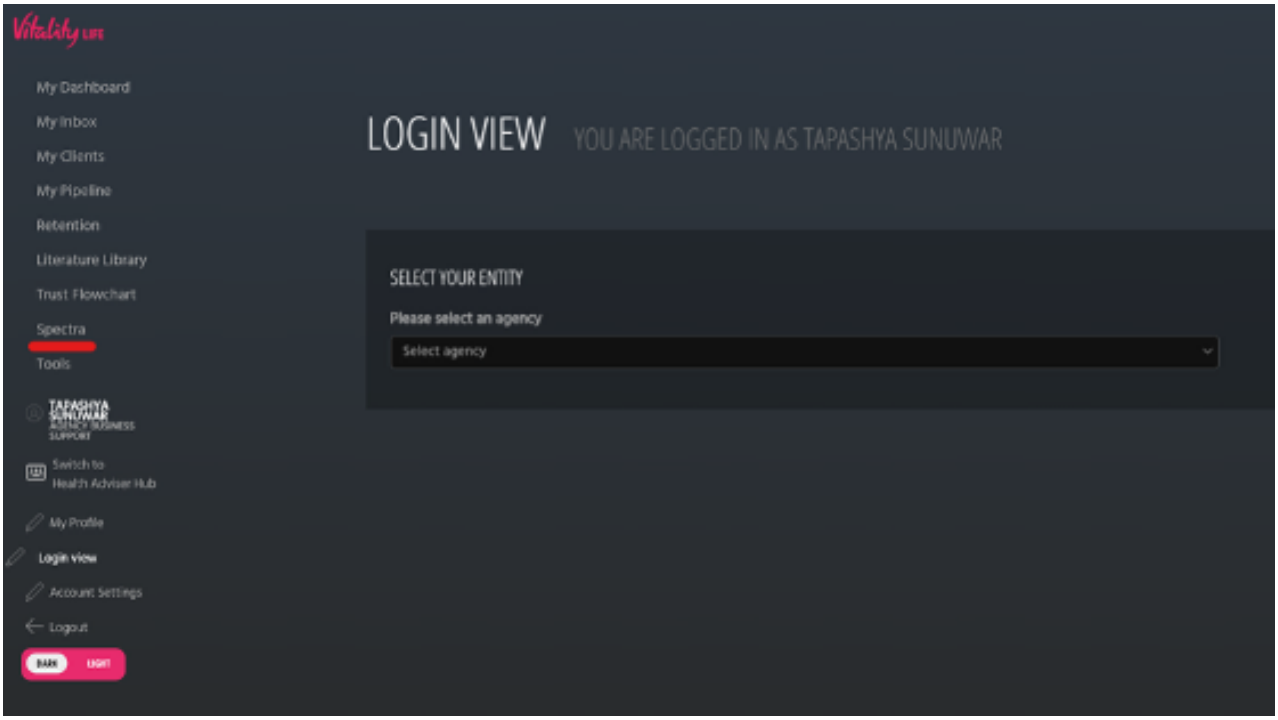
For security purposes, Compliance has decided that only representatives who have been allocated a Genistar email address (Team Leader and above) may use the Spectra system. If you are Team Leader or above and need to get an email address, find instructions at:
Info Hub > Resources > Professionalism.

Any representative who does not qualify for a Genistar email address (below Team Leader) should contact their upline or EVP to assist them with running their applications through Spectra.

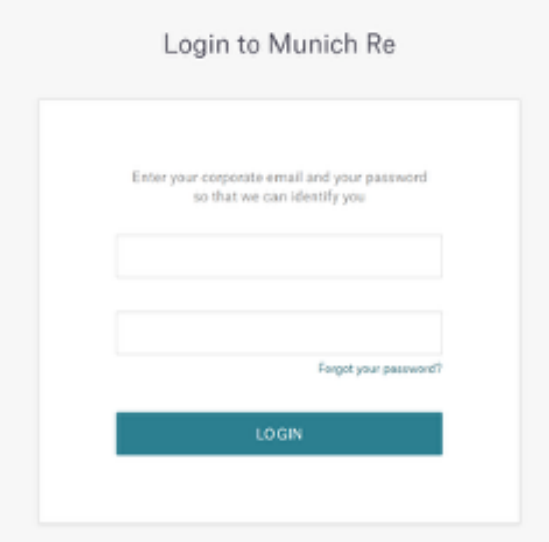
2) How to Access Spectra

1. Login to your advisor hub.

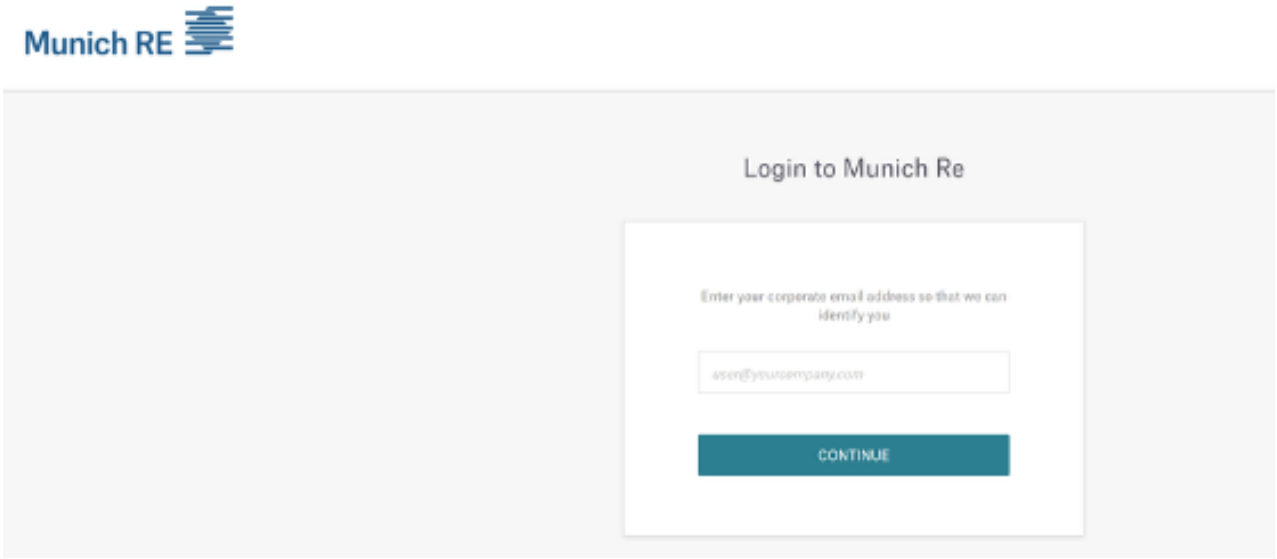
2. Click the Spectra tab.



3. You will be directed to an external system called Munich RE to login.



4. Enter your Genistar email address and password.



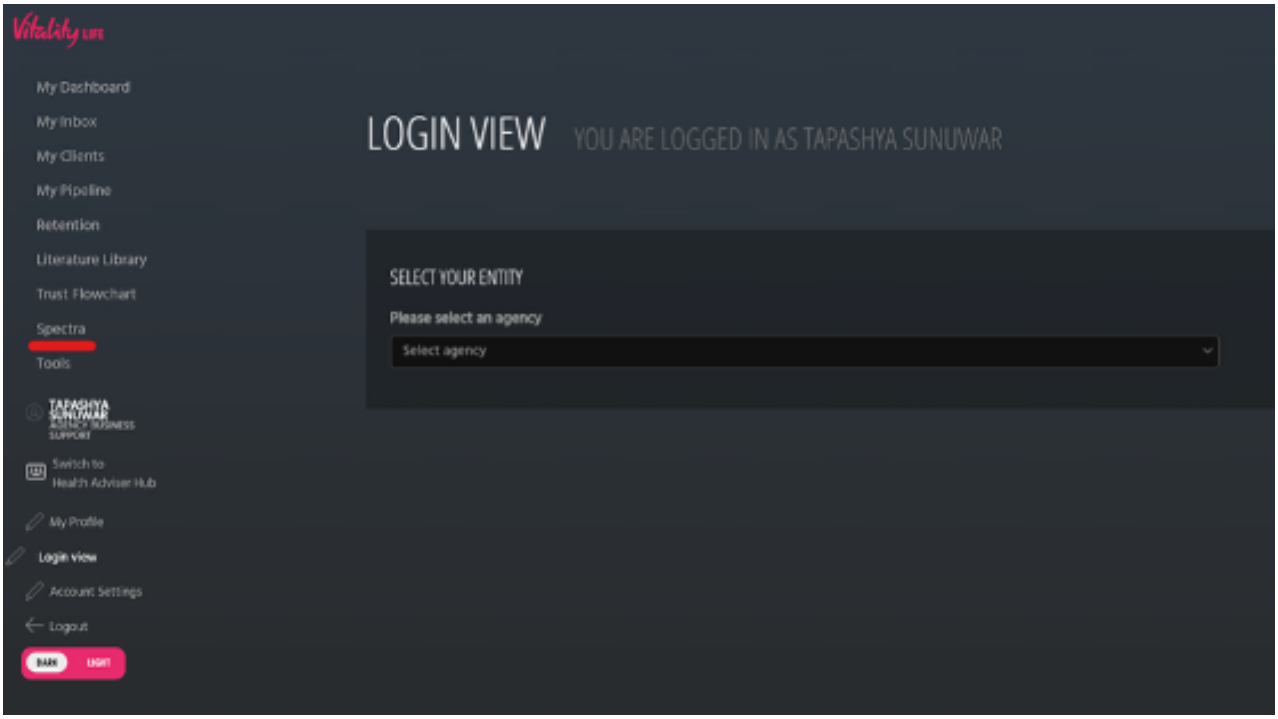
5. You will see the following page once you have successfully logged in.



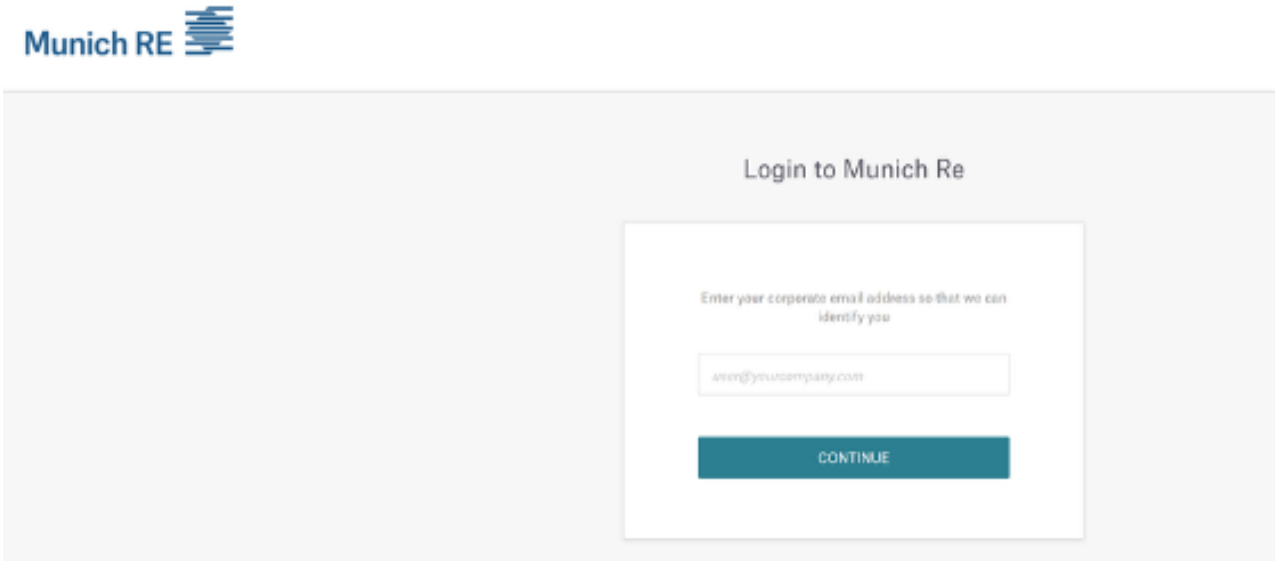
3) How to Reset your Password

1. Login to your Advisor Hub

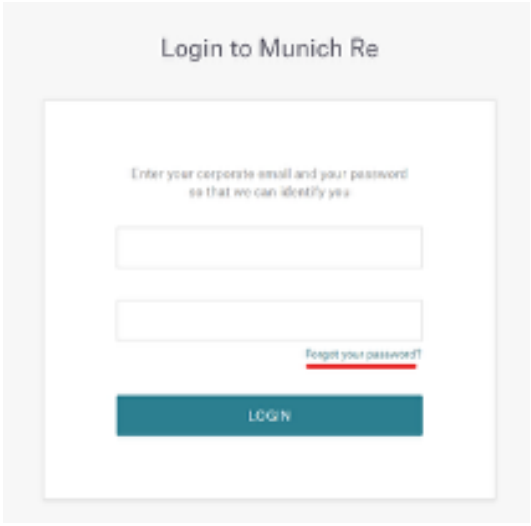
2. Click on the Spectra tab.



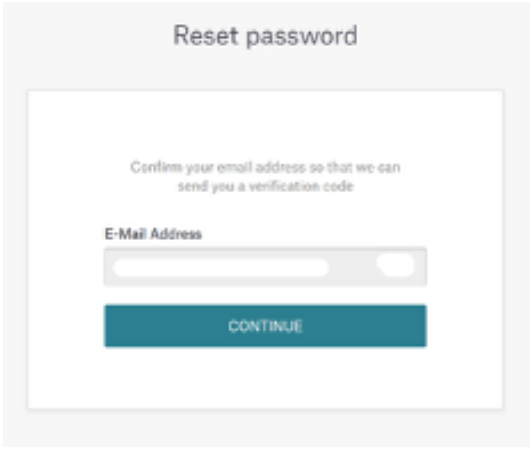
3. You will be directed to an external system called Munich RE to login.



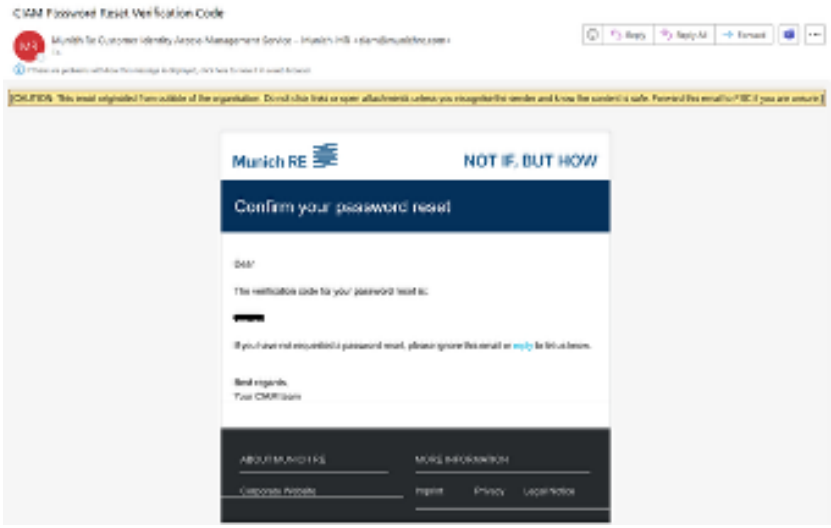
4. Once you enter your Genistar email address, you will be directed to the following page. Please click on “Forgot your password”.



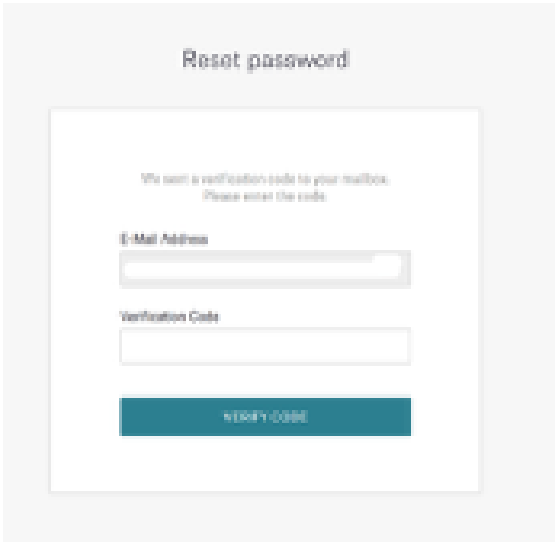
5. Enter your email address and click “Continue”.



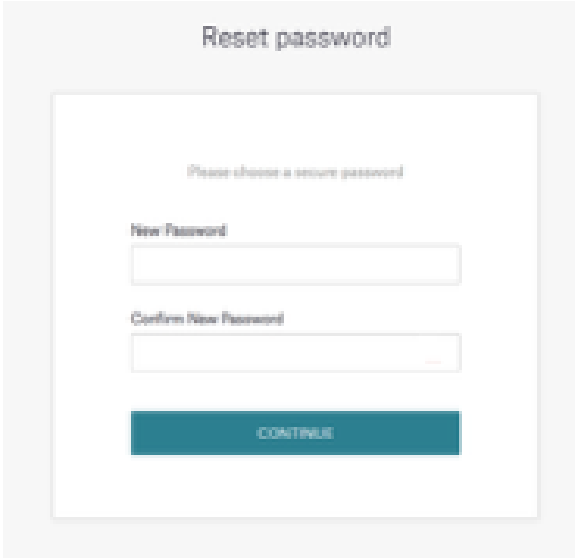
6. You will receive an email with a verification code.



7. Enter the code under “Verification code”.



8. You will then be instructed to enter a new password. Once this is done, you can login using the new password.



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