

CONFLICT RESOLUTION

At Genistar, we are committed to fostering a safe, respectful, and supportive environment for all our representatives. The Conflict Resolution Hub is here to provide a confidential space for you to report issues related to conflict, bullying, harassment, and other wrongdoing within Genistar.

We understand the importance of addressing these concerns promptly and effectively. This platform is designed to support you in resolving conflicts and to ensure that any form of conflict, bullying, or harassment is dealt with according to our strict zero-tolerance policy.

If you are experiencing any of the following:

- · Conflict with a colleague or supervisor
- · Bullying or harassment of any kind
- · Any form of wrongdoing or unethical behavior

Please use this Hub to report your concerns. Your report will be handled with the utmost confidentiality to protect your privacy and well-being.

Additionally, we recognise that disputes can sometimes arise, and we are here to support you through mediation services. Our trained mediators are available to help facilitate a fair and respectful resolution to any conflicts you may be facing.

Remember, you are not alone. We are here to help and support you in maintaining a positive and safe environment. Thank you for your commitment to upholding our values and ensuring a respectful environment for all.

If you have any questions or need further assistance, please do not hesitate to reach out through this Hub.

FILL OUT THIS FORM