



INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

i NOTE: Please fill in the form and send to: FREEPOST VitalityLife, Sheffield, S95 1BW.							
Name(s) of account holder(s)	Referen	Reference					
Bank/Building Society account number	Service	Service user number					
	2	9	8	4	9	7	
	Instruction to your Bank or Building Society						
Branch Sort Code		Please pay VitalityLife Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with VitalityLife and, if so, details will be passed electronically to my Bank/Building Society.					
	by the Di Instruction						
Name and full postal address of your Bank or Building Society	Signature(s)					
To: The manager							
Bank/Building Society	X						
Bank or Building Society address							
	~						
Postcode	×						
	Date D	D M M	YYY	Υ			

Banks and Building Societies may not accept Direct Debit Instructions from some types of account.



This guarantee should be detached and retained by the Payer.

THE DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit VitalityLife will notify you at least 5 working days in advance of your account being debited or as otherwise agreed. If you request VitalityLife to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by VitalityLife or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society;
 - If you receive a refund you are not entitled to, you must pay it back when VitalityLife asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

VitalityLife is a trading name of Vitality Corporate Services Limited. Vitality Life Limited, registration number 03319079 is the insurer that underwrites the VitalityLife plan. Vitality Corporate Services Limited, registration number 05933141 arranges and administers VitalityLife plans. Registered offices at 3 More London Riverside, London, SE1 2AQ. Registered in England and Wales. Vitality Corporate Services Limited is authorised and regulated by the Financial Conduct Authority. Vitality Life Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

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THE DIRECT DEBIT GUARANTEE